

# SUMMER 2026 NEWSLETTER

Celebrating Growth, Innovation and International Collaboration



## MESSAGE FROM THE CEO

Dear Clients, Partners and Colleagues,

As we progress through our 10th anniversary year, I am proud to reflect on the continued growth and development of Claims Corporation Network.

The first half of 2026 has been marked by new strategic partnerships, geographical expansion, investments in our people, and an increasing focus on technology-driven claims solutions. We continue to see strong demand for specialist cross-border claims expertise as insurers navigate a rapidly changing regulatory, legal and technological landscape.

Our success is built upon the trust of our clients and partners, and I would like to personally thank everyone who continues to support our journey.

As we look ahead, our focus remains clear: delivering exceptional service, embracing innovation, and creating value for insurers across Europe and beyond.

Thank you for being part of our story.

*Cees Werff*

**Cees Werff**  
CEO  
Claims Corporation Network



## STRATEGIC PARTNERSHIP SPOTLIGHT

### Lea Forsikring Appoints Claims Corporation Denmark

We are delighted to announce a new partnership between Lea Forsikring and Claims Corporation Denmark.

Under this agreement, Claims Corporation Denmark will provide claims handling services on behalf of Lea Forsikring policyholders, ensuring a seamless, efficient and customer-focused claims experience.

This collaboration combines Lea Forsikring's commitment to customer service with CCN Denmark's expertise in claims management, regulatory compliance and international coordination.

This partnership further strengthens CCN's presence within the Nordic insurance market and reflects our growing reputation as a trusted claims management partner for insurers seeking operational excellence and superior customer outcomes.



## EXPANDING OUR GREEN CARD NETWORK

### New Fronting Partnership Established in Poland

CCN is pleased to announce the establishment of a new Green Card fronting arrangement in Poland involving:

- InterRisk (Vienna Insurance Group)
- IsonCare
- Claims Corporation Network

This collaboration enhances our ability to deliver compliant and efficient Green Card services while providing insurers with local expertise supported by international claims management standards.

The initiative strengthens our Central and Eastern European presence and further expands our network's capabilities.



## CROSS-BORDER CLAIMS SEMINAR SERIES CONTINUES



Following the success of Madrid in 2025, our second Cross-Border Claims Seminar was held in Paris in April.

Hosted alongside Weightmans Solicitors and Stream Avocats, the seminar explored critical legal developments affecting claims between France and the United Kingdom.

Topics included:

- Jurisdiction
- Enforcement procedures
- Legal costs recovery
- Credit hire
- Penalty interest

The growing attendance demonstrates the increasing demand for specialist expertise in managing international claims.

We look forward to announcing our next seminar destination later this year.



## CCN ON THE INTERNATIONAL STAGE

Knowledge sharing and industry collaboration remain key priorities for our organisation.

During 2026, CCN representatives have participated as speakers and panellists at several major insurance conferences.

### CUG Conference – Krakow

More than 700 delegates from 53 countries gathered to discuss innovation in insurance, banking and digital transformation.

### FIAR 2026 – Romania

CCN and FlightclaimEU participated in the International Insurance-Reinsurance Forum, sharing insights on cross-border claims, technology and emerging market trends.

### Azerbaijan International Insurance Forum

CCN continues its commitment to supporting emerging insurance markets through participation in one of the Caucasus region's most influential insurance events.

These engagements allow us to contribute to industry development while strengthening relationships with insurers, brokers, regulators and technology providers.



## INDUSTRY INSIGHT

### The Growing Challenge of Untraceable Vehicles in the UK

Recent reports indicate that more than 18,000 vehicles are operating in the UK without traceable ownership records.

This issue is creating increased pressure on the Motor Insurers' Bureau and raising concerns around:

- Fraud prevention
- Road safety
- Claims recovery
- Regulatory enforcement

Proposed legislative reforms aim to address the misuse of cloned and illegal registration plates while strengthening accountability across the vehicle registration system.



## TECHNOLOGY & INNOVATION

### From AI Ambition to AI Accountability

As artificial intelligence becomes embedded within insurance operations, governance and accountability are becoming board-level priorities.

In this edition, Armin Pusina from CCN Denmark examines the challenges organisations face in preparing for the EU AI Act and explains why compliance must be designed directly into AI systems rather than added retrospectively.

Key themes include:

- Automated risk classification
- Auditability and transparency
- AI governance frameworks
- Compliance by design
- Accountability structures

As insurers continue to deploy AI-powered solutions, effective governance will become a critical differentiator.



## INTEGRATION SUCCESS

### Coris UK and AFA Unite Operations

We are pleased to confirm the successful integration of Coris UK and AFA Limited.

The merger creates a stronger organisation with enhanced multilingual capabilities, expanded technical expertise and greater operational capacity to manage complex international claims.

Benefits for our clients include:

- ✓ Faster communication
- ✓ Broader language support
- ✓ Increased operational resilience
- ✓ Greater specialist expertise
- ✓ Improved service consistency across Europe

This development reinforces our commitment to delivering best-in-class cross-border claims management solutions.



## EXPERT VIEW

### Is Europe Ready for Straight-Through Processing in Cross-Border Claims?

Cees Werff explores one of the most important questions facing the claims industry. While automation levels continue to improve for domestic motor claims, significant barriers remain for cross-border and complex liability cases.

Challenges include:

- Legal fragmentation
- Data standardisation
- Multi-jurisdictional compliance
- Ecosystem integration

However, advances in AI, telematics, digital FNOL solutions and API connectivity are steadily bringing the industry closer to true end-to-end automation.

CCN remains committed to helping insurers navigate this evolving legal-tech environment.



## PERFORMANCE HIGHLIGHTS 2026

### NETWORK GROWTH

- New insurer partnerships established
- Expanded Green Card capabilities
- Increased claims handling capacity
- Continued investment in multilingual claims expertise

### OPERATIONAL EXCELLENCE

- Strengthened compliance frameworks
- Expanded training programmes
- Improved technology integration
- Enhanced cross-border coordination

### MARKET PRESENCE

- Participation in major international conferences
- Expansion across Central and Eastern Europe
- Growing presence in Nordic markets
- Continued investment in thought leadership



## LOOKING AHEAD

The remainder of 2026 promises exciting developments across the CCN network. Our priorities include:

- Further insurer partnerships
- Continued investment in AI-enabled claims management
- Expansion of Green Card services
- Growth of our cross-border claims seminars
- Enhancement of digital claims solutions



“ Together with our clients and partners, we look forward to shaping the future of international claims management. Thank you for your continued trust and partnership. ”